## **Indirect Lending Support Specialist – Job Description Summary**

Under general supervision, provides support for the Indirect Lending Program. Works directly with the Dealer Direct department on a daily basis to resolve all matters regarding the Indirect Lending Program. Engage in strengthening and maintaining a professional and positive relationship between the organization, third parties, customers and the local auto dealerships. Meet established goals such as loan servicing, customer services and growth of the Indirect Lending portfolio.

The complete job description covers the following topics:

- Essential duties and responsibilities
- Performance standards
- Qualification requirements
- Education and experience
- Language skills
- Mathematical skills
- Reasoning ability
- Other skills and abilities
- Physical demands
- Work environment